

COMPETENCIES



	CULTURE	COMMUNICATION	PERFORMANCE MANAGEMENT	CONFLICT MANAGEMENT	VISION	CHANGE MANAGEMENT	LEARNING & DEVELOPMENT
1	Articulate the meaning and impact of culture	Articulate the meaning and impact of communication	Articulate the meaning and impact of performance management	Articulate the meaning and impact of conflict management	Articulate the meaning and impact of vision	Articulate the meaning and impact of change management	Articulate the meaning and impact of learning and development
2	Identify the components of a functional remote work culture	Identify the foundations of communication in remote work	Identify the components of a performance management process	Identify the main causes of conflict in remote workplaces	Identify the components of a compelling vision	Identify the components of change	Identify the components of a learning culture
3	Recognize functional remote work cultures	Recognize good communication practices	Recognize effective performance management	Recognize effective conflict management	Recognize compelling visions	Recognize effective change management processes	Recognize effective learning programs
4	Identify red flags and steps to address them	Identify causes of communication breakdown and steps to address them	Identify challenges in managing remote performance and steps to address them	Identify the main causes of conflict in remote workplaces and steps to address them	Identify creativity blocks and how to address them	Identify the main barriers to change and how to address them	Identify the main barriers to learning and development and steps to address them
5	Evaluate a remote work culture	Evaluate a communication practice	Evaluate an example of performance management	Evaluate a conflict resolution	Evaluate a vision	Evaluate an implementation of change	Evaluate a learning initiative
6	Assess your team's current culture	Assess your team's current communication practices	Assess your current performance management practices	Assess your current approach to conflict management	Assess your current vision for your team	Assess your current approach to managing change	Assess your current approach to learning and development
7	Develop a plan to correct and build your company's culture	Create a communication agreement	Develop a performance management plan	Create a conflict resolution flowchart	Communicate your vision to your team	Create a change management process	Create a learning and development strategy
8	Incorporate culture building into your leadership development plan	Incorporate communication into your leadership development plan	Incorporate performance management into your leadership development plan	Incorporate conflict management into your leadership development plan	Incorporate vision into your leadership development plan	Incorporate change management into your leadership development plan	Incorporate learning and development into your leadership development plan