

# Information Technologies to Support Water Conservation



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Quinney College of Natural Resources**

**21<sup>st</sup> Annual Utah Water Summit  
October 28, 2014**

# Overarching Goals



**Situate urban water conservation in the current discussion about water planning and management strategies in Utah.**

**Talk about successes and developments in urban water conservation approaches that make it a viable option for providing significant future water supplies.**

# Overview



- ❖ **Water management challenges**
- ❖ **Conservation's “untapped” potential**
- ❖ **The conservation conundrum**
- ❖ **Demand management infrastructure**
- ❖ **Implications for investment strategies**

# Water Management Challenges



<http://pics4.city-data.com/cpicc/cfiles7647.jpg>

# A Central Water Challenge



## Key Question:

How can we best accommodate a growing population, promote a vibrant economy, and maintain a healthy natural environment in an era of resource constraints?

## Resource Constraints:

Two resources that are generally scarce, highly variable, and subject to a variety of risks:

- Western water resources
- Public sector financing



*Water utilities  
are at the  
crossroads of  
a changing  
water  
resource and  
financial  
environment*

- Christine Boyle

- Recent economic recession
- Increasing water shortages
- Declining per capita demand
- Aging infrastructure
- Tightened access to capital
- Climate change

*“...the strongest financial solutions  
will be those that increase utilities’  
capacity to adapt to change”*



# Needed Water Infrastructure Investments

**US 12th globally**  
*World Econ. Forum, Global Competitiveness Report 2014-2015*

**Drinking water infrastructure graded D+**

**240,000 water main breaks/yr**  
*ASCE (2013)*

## The Salt Lake Tribune

### Cleanup from E. Salt Lake City water main break continues

By Bob Mims The Salt Lake Tribune

Published October 13, 2014 7:59 am

East Salt Lake City's Foothill Boulevard was open to commuters Monday morning, but a section of 1700 South remained closed as crews continued repair work in the wake of Friday night's water main break and subsequent 2.5 million-gallon flood.

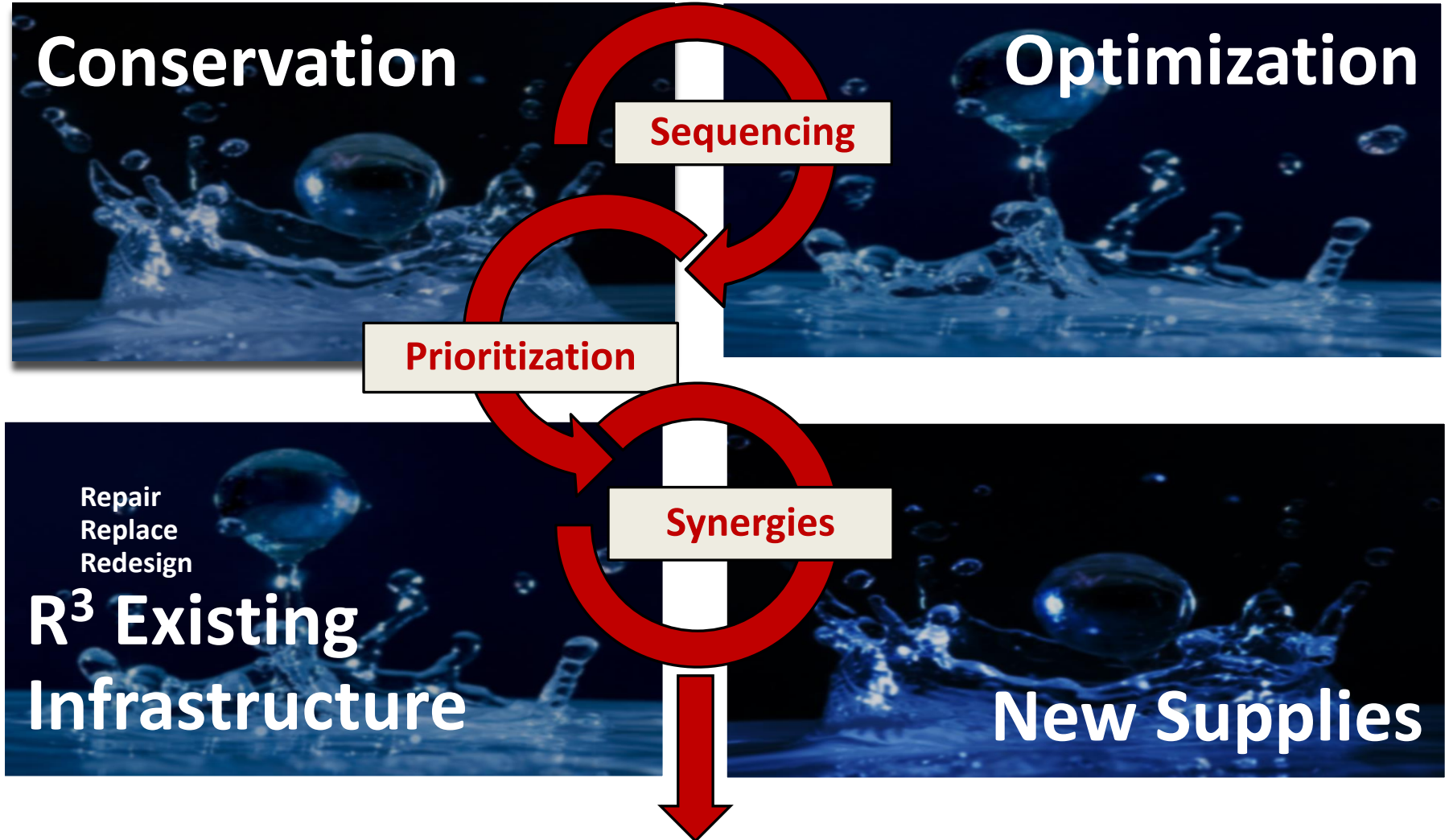
The break in the 48-inch water main — blamed on a failed fitting — sent a river flowing west on 1700 South to near 2500 East, from near its intersection with Foothill Boulevard. Varying amounts of flooding were reported in 34 homes as well as the Montessori Community School at 2416 E. 1700 South.



[www.KSL.com](http://www.KSL.com)



# Water Management Strategies



**Water and Financial Efficiencies**



# Water Conservation's “Untapped” Potential



**Value Landscaping:** Evaluating Landscapes for Environmental and Financial Sustainability



# Urban Water Conservation

## *Why it Matters*



- Rapidly growing percentage of Utah's total water use
- Location – requires large physical transfers of water from outlying rural and natural areas
- It is less flexible than agricultural water use in times of shortage (can't “follow a subdivision”)
- Water use expectations and behaviors are being established in the urbanization process
- Physical conversion of moving water from ag. to urban use has long-term implications for future water demand:
  - water delivery and metering infrastructure
  - urban design and initial investments in landscaping
  - situational constraints on efficiency

# Urban Water Conservation Example



## Seattle, WA

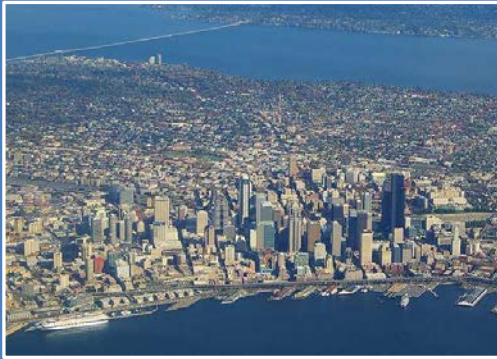
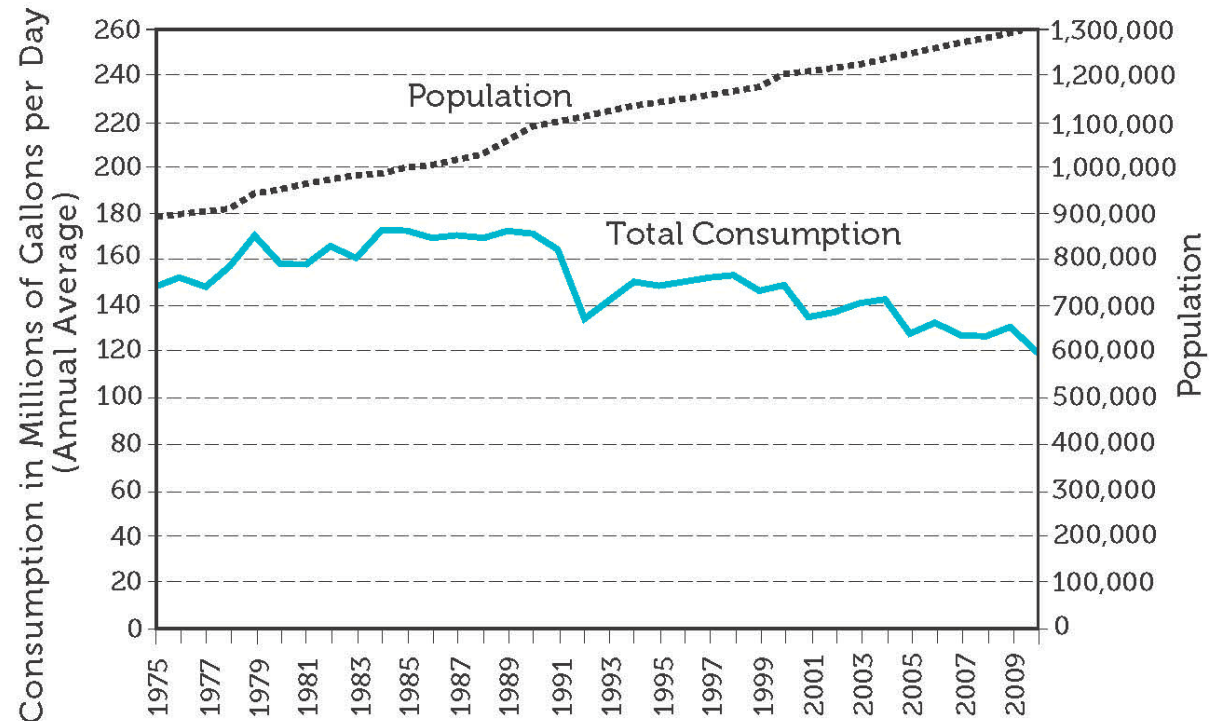


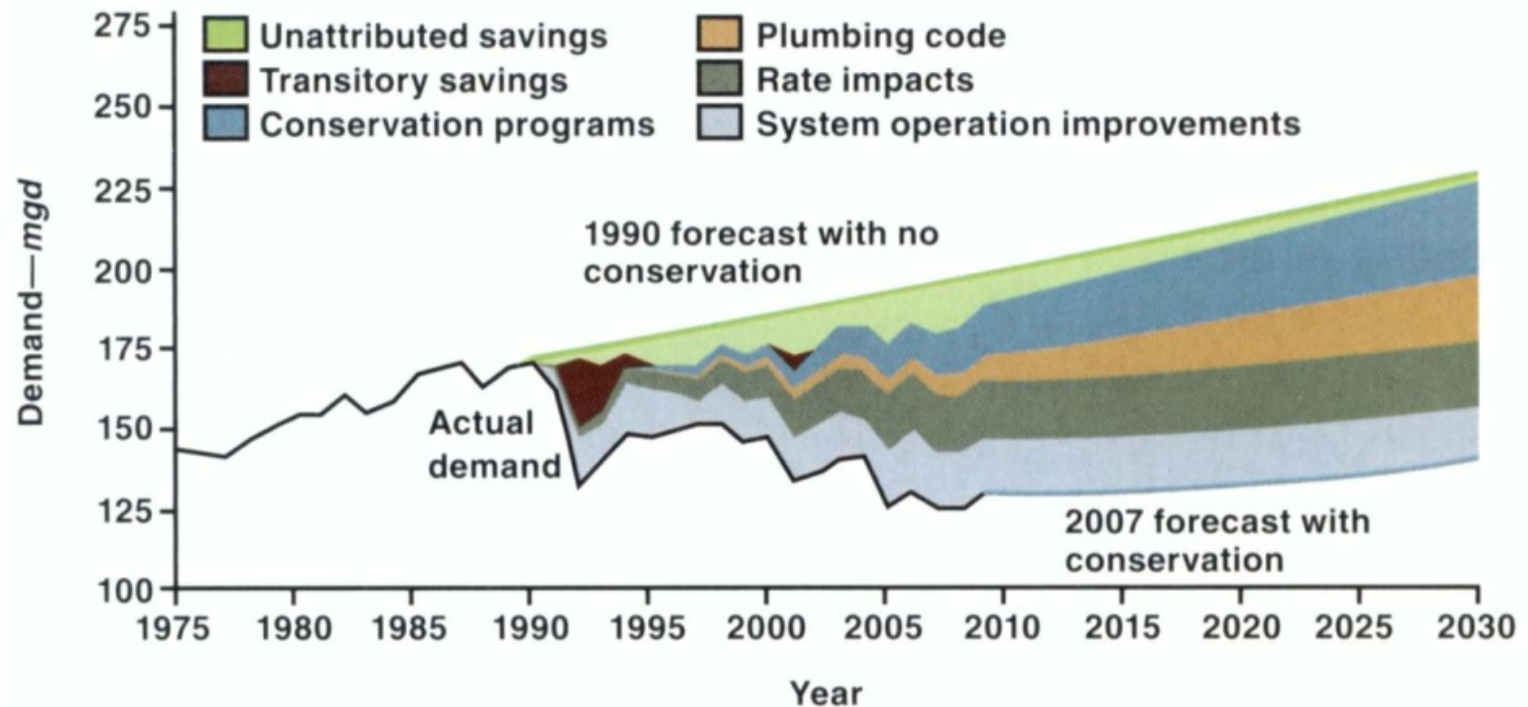
Chart 3: Growth in Population and Water Consumption  
Seattle Regional Water System: 1975-2010<sup>1</sup>



# Water Conservation Returns – Seattle



**FIGURE 2** Demand forecasts with and without conservation



Source: Graphic courtesy of Bruce Flory, Seattle Public Utilities (2009)



## Los Angeles

### Context:

- Growing population and economy, and yet...
- ... they flattened water demand

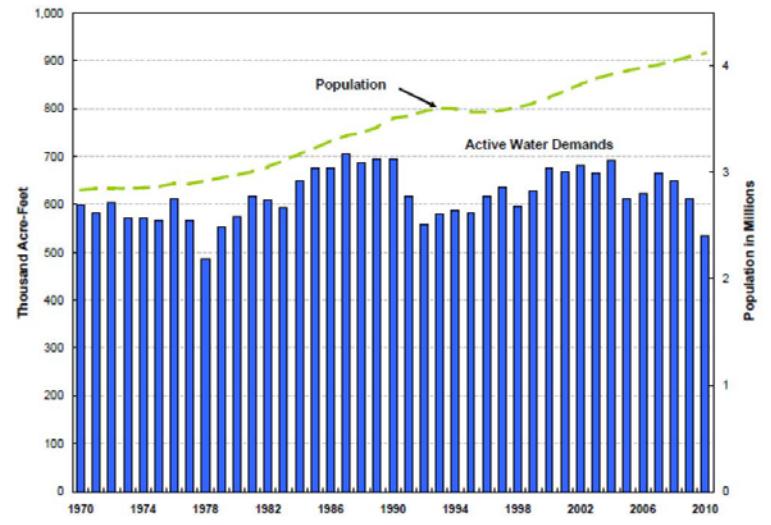
### Success due to:

- A budget-based rate structure
- Portfolio of innovative conservation incentives



Figure 1 - Historical Water Demand

Exhibit ES-E  
Historical Total Water Demand in LADWP's Service Area



Source: LADWP 2010 Urban Water Management Plan





## San Antonio

### Context:

- Growing population
- Endangered species
- Edwards Aquifer
- Drought
- *Reduced per capita water use 42% since 1994*

### Success due to:

- Conservation pricing
- Education/Outreach
- Financial incentives





## Santa Fe

### Context:

- 2002:  
demand = supply  
so no wiggle room
- Reduced per capita  
water use 40% in 10  
years

### Success due to:

- Aggressive  
conservation
- Financial incentives
- Recycling programs





## San Diego

### Context:

- Had to move from imported to local water sources
- Reduced residential water use 30% over 7-year period

### Success due to:

- Low-flow fixtures
- Low-irrigation landscaping
- Behavior change
- Conservation agreements with agriculture

**NO TIME TO WASTE**  
**NO WATER TO WASTE**

**ALERT LEVEL 2: DROUGHT CONDITION**



**This is Serious**  
Mandatory water use restrictions are in effect

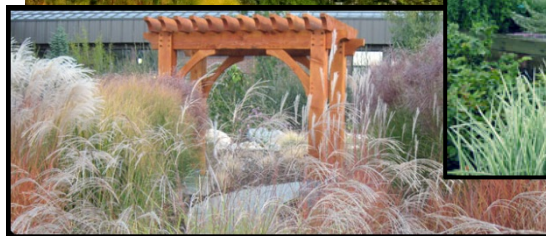
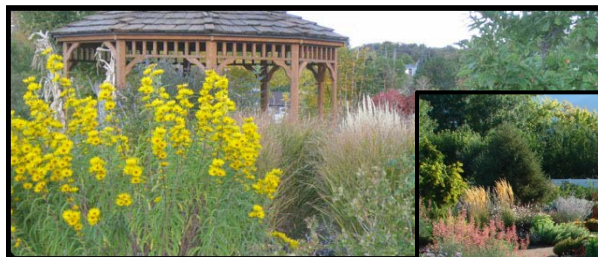
**WHEN IN DROUGHT**  
Save every day, every way.

Learn more about the drought, conservation programs and local restrictions | [CLICK HERE](#)

Proceed to [WaterSmartSD.org](http://WaterSmartSD.org) | [CLICK HERE](#)

Supported by the San Diego County Water Authority and its 24 member agencies. Partial funding for the When in Drought campaign was provided by a grant from the state Department of Water Resources.





# Conservation Assessment



## Conservation successes

- Water use reductions
- Awareness raised & people responsive to drought
- Voluntary conservation programs implemented
- Uniform building code has had big effect indoors
- “Low-hanging fruit”

## “Untapped ” potential

- Outdoor water use efficiency
- More widespread and durable reductions through changes in habits and norms
- Greater use of markets and mandates (e.g. rates, codes)
- Finding outdoor equivalent of the building code
- Needs greater investment

# Conservation Conundrum



co·nun·drum

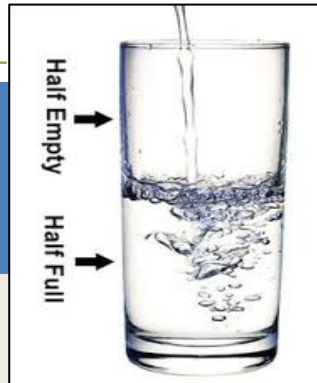
n.

1. A confusing and difficult problem or question.



# Conservation Conundrum

## Glass Half Full



- Efficiency will yield appreciable environmental and economic gains
- Utilities benefit from improved capacity utilization and life extension
- Customers benefit from avoided capital and operating costs

## Glass Half Empty

- Demand erosion presents utilities with a significant but surmountable financial challenge
- Rising infrastructure costs must be recovered from a shrinking sales base
- Water use responds to market forces and mandates

# Conservation Conundrum



*Like the proverbial Water Works on the Monopoly board, water utilities were for well over a century low-risk and provided a steady, if unspectacular, return on investment. But every assumption that made water look like a sure bet is now in question: supplies are under stress, demand projections are questionable, and upward price pressures are intense. For investors and suppliers this will require a new way of thinking about water. -Sharlene Leurig*

## Recent Report:

**Measuring and Mitigating Water Revenue Variability: Understanding How Pricing Can Advance Conservation without Undermining Utilities' Revenue Goals, July 2014 (UNC, Ceres)**



“Conservation  
is critical to  
minimize risk  
and build  
financial  
resilience”  
*(thinking  
long term)*

- Allows utilities to cut operation and maintenance costs
- Helps defer expensive supply expansion projects (avoided costs)
- Helps reduce total demand, shave peak use, provide revenue stability

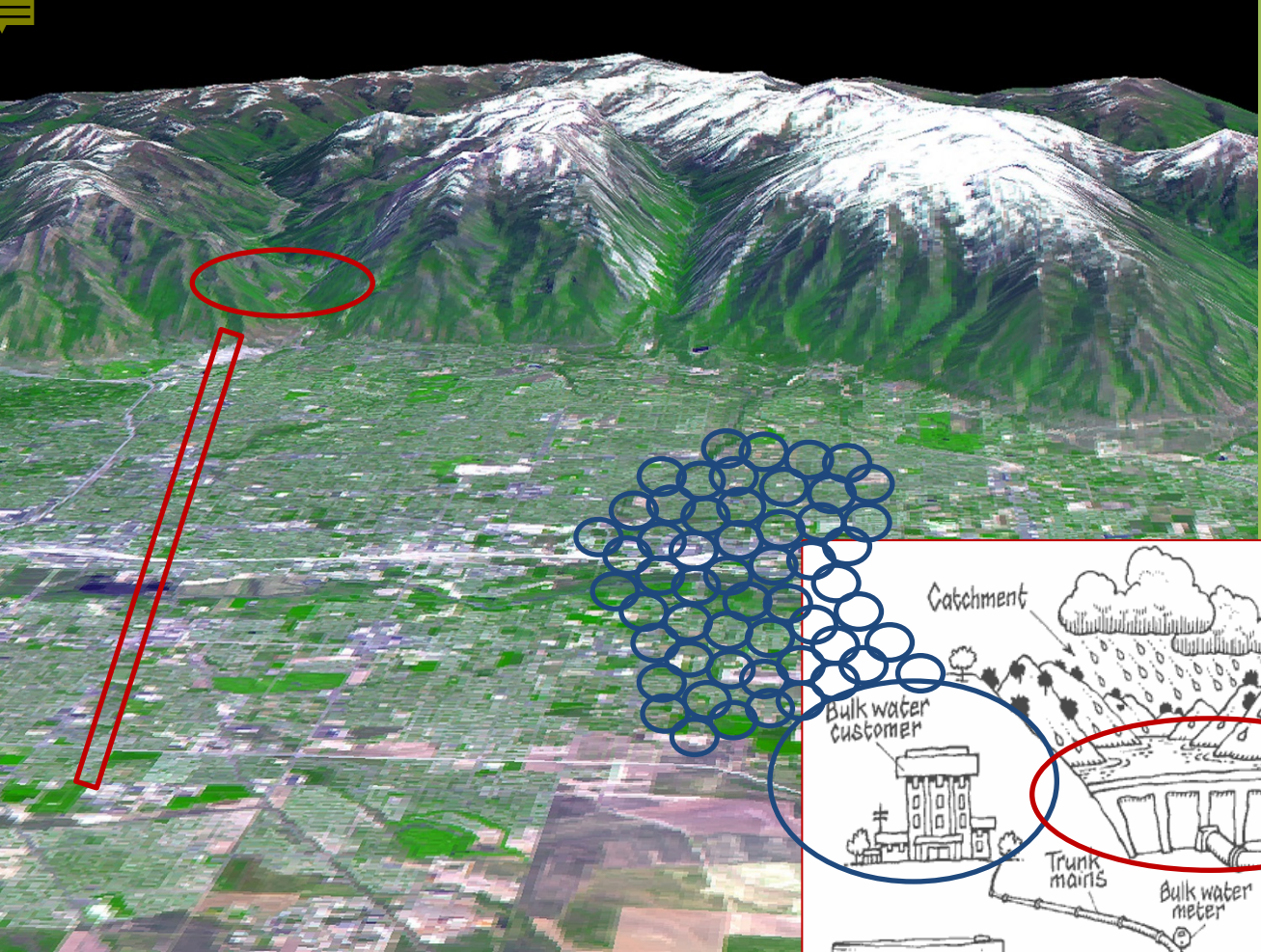
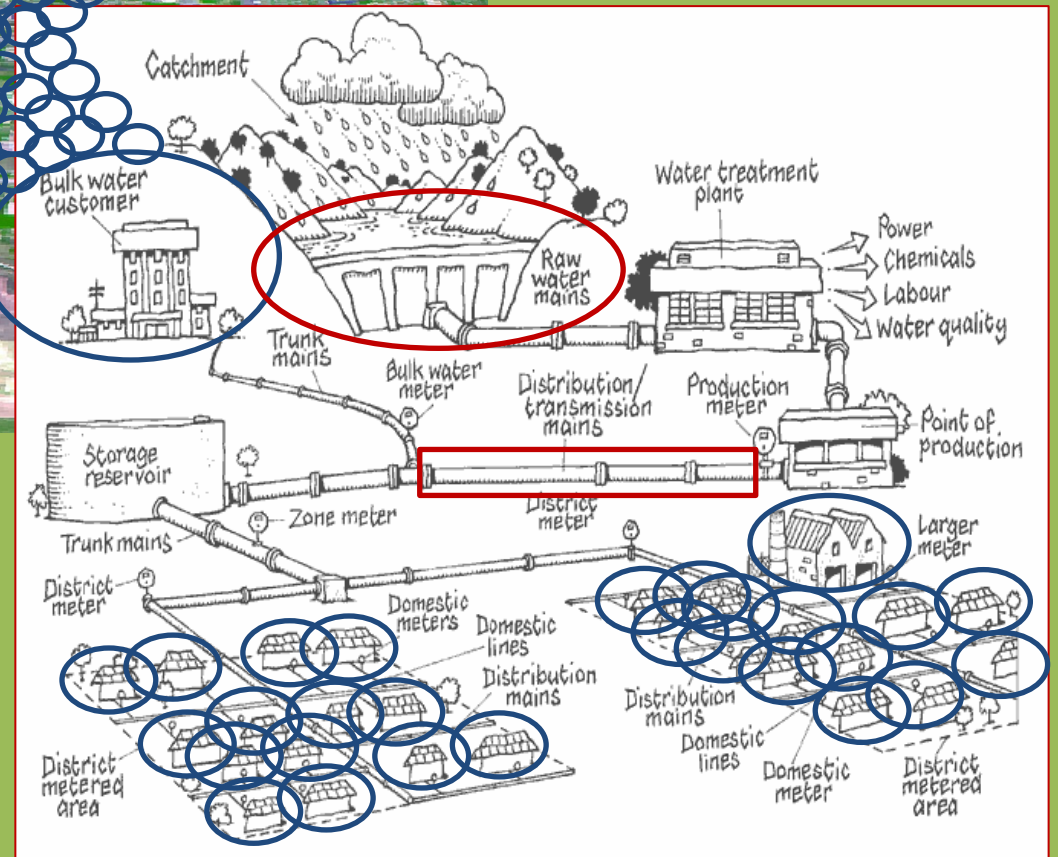
*“...credit rating agencies have recognized conservation as a best practice in water utility policy... [and] necessary to deal with long-term risks associated with supply shortages and high costs of capital”*

# Demand Management Infrastructure



# Supply-side infrastructure

# Demand-side infrastructure







(1)

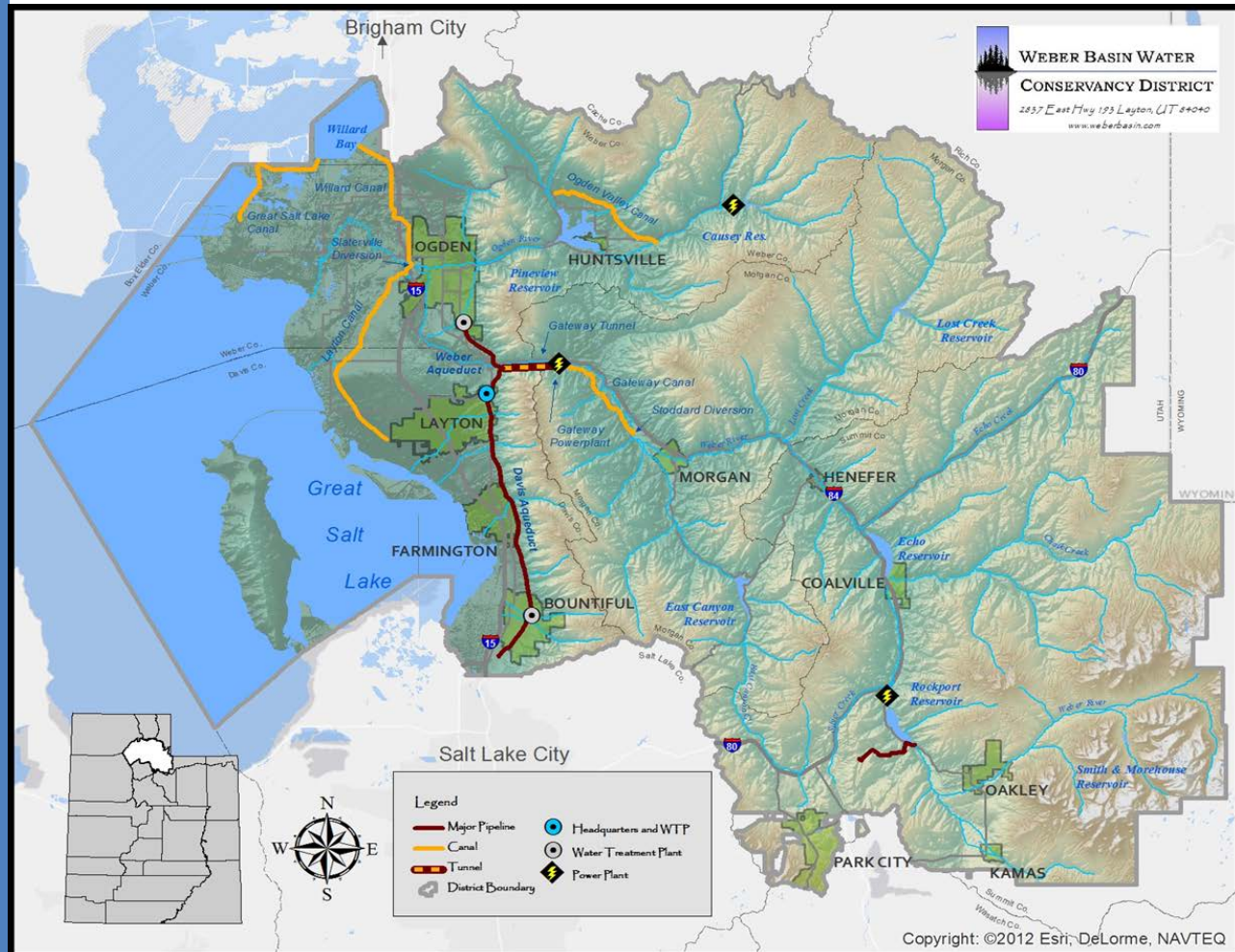
# METERING

If you don't meter water, you can't manage it.

Issue in many ag-to-urban transition areas

*Example:*  
Weber Basin Water Conservancy District

## WBWCD meter installation project for pressurized secondary irrigation systems



# Meters Used

Elster, Smart  
meter



Evo Q4



Badger, E- Series



Sensus Ipearl



# WBWCD METER TRANSITION:

- Approximately 16,500 direct retail connections
- Approximately 50,000-60,000 total secondary connections in the district's service area

# Meter Valve Assembly



# Trend – Advanced Metering Analytics

## *Evolution of AMR to AMA*

**AMR – Automated  
Meter Reading**

**AMI – Advanced  
Metering  
Infrastructure**

**AMA – Advanced  
Metering Analytics**

Mobile Meter  
Reading

Provides  
Efficient  
Reading with  
Monthly  
Billing Data

Fixed Network  
Meter Reading

Provides Raw  
Daily or  
Hourly Data

Fixed Network  
with Powerful  
Analytics  
Software

Provides  
Actionable  
Proactive  
Intelligence

#WaterUtility 

# Billing Reads

Overview

Billing Reads (24)

New Billing Read



Percentage of meters with a valid meter read in past 72 hours.

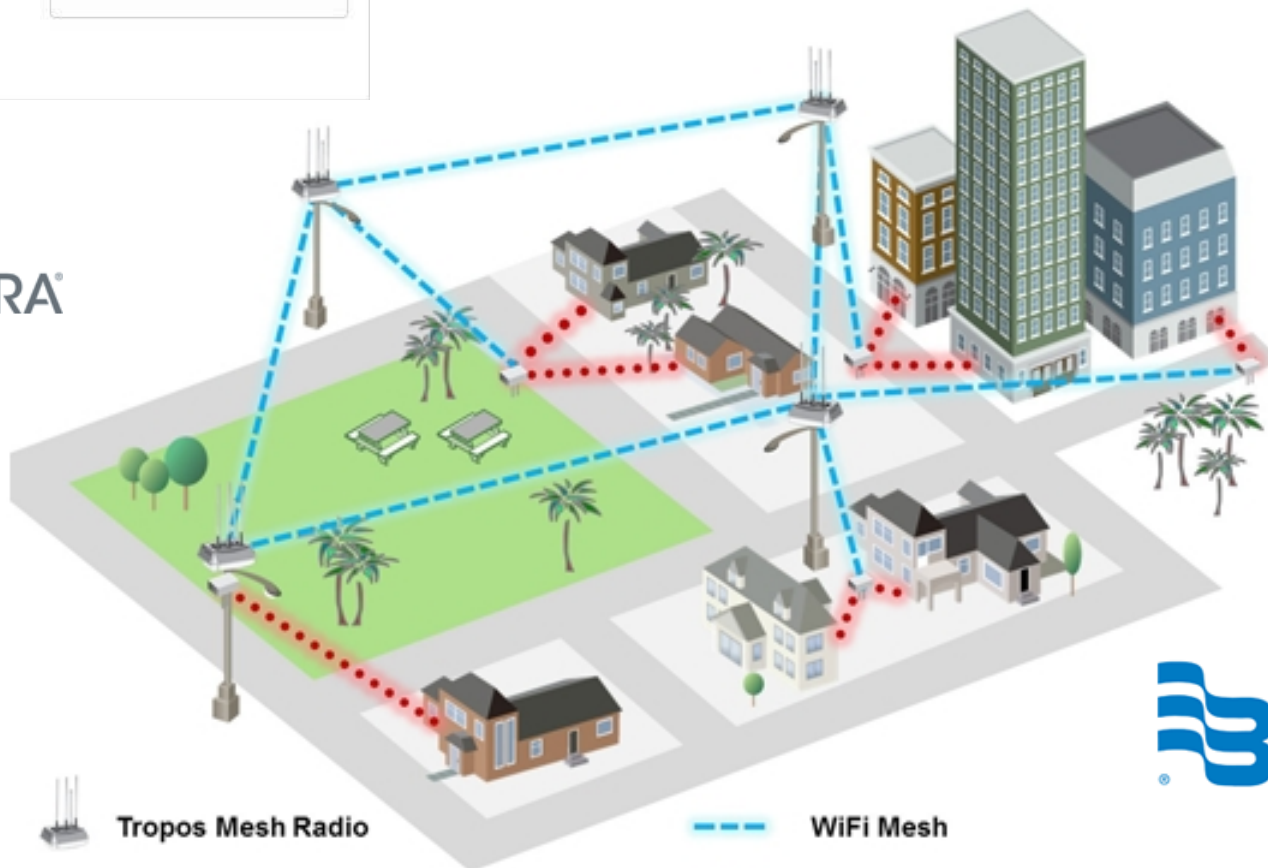
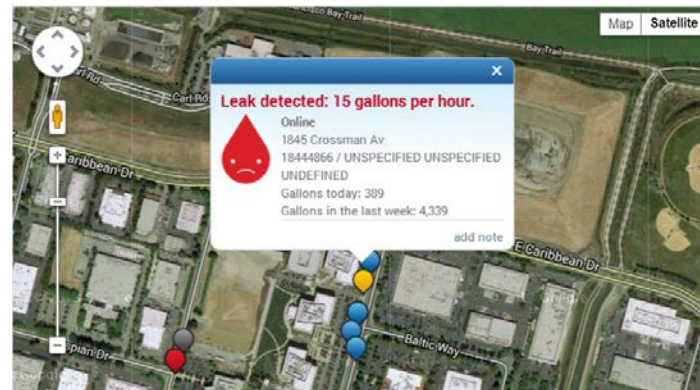
12,614  
Meters with Reads Available

101  
Meters Missing reads



Total 16,940,397 Gallons

Daily for November 2013



Tropos Mesh Radio



AMI Data Collector

WiFi Mesh

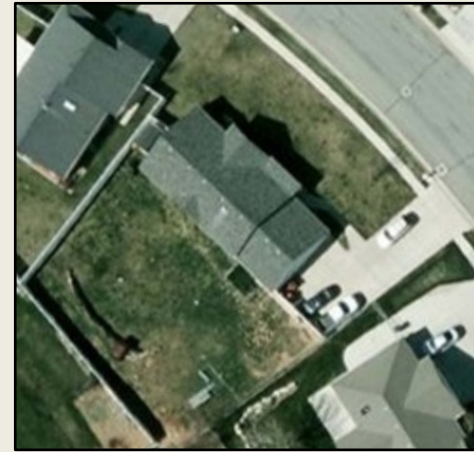
WiFi or Proprietary Data Signal



Badger Meter



# *Basic Approach: defining appropriateness of urban landscape irrigation relative to plant water needs*



# Basic Approach: Identifying Capacity to Conserve



## Landscape Irrigation Ratio (LIR)

Landscape Water Use *estimated*

[gallons extracted from municipal or water provider meter/billing data]

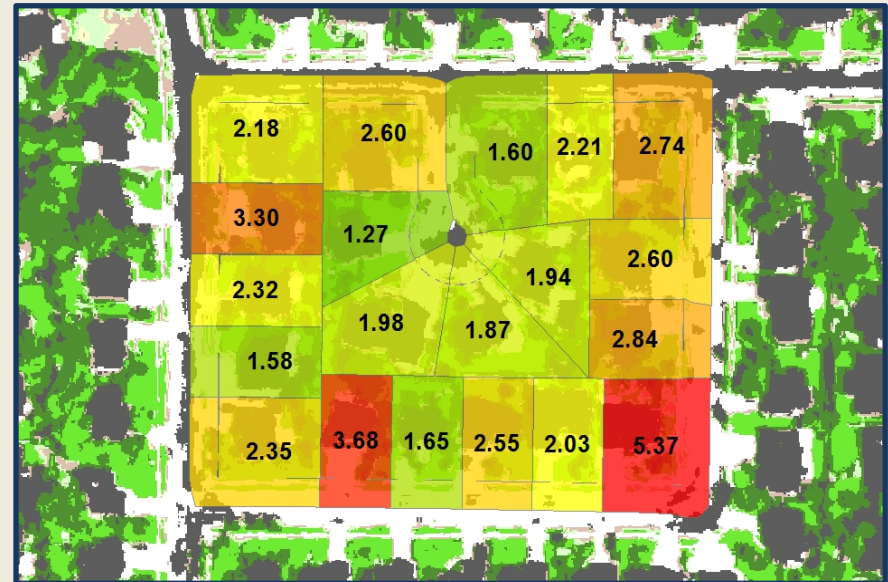
LIR = 

---

Landscape Water Need *estimated*

[calculated from landscaped area (derived from classification of airborne remotely-sensed multispectral imagery) and local evapotranspiration ( $ET_0$ ) modified by relevant landscape correction factors for turf vs. trees and shrubs]

*(per unit of landscaped area)*

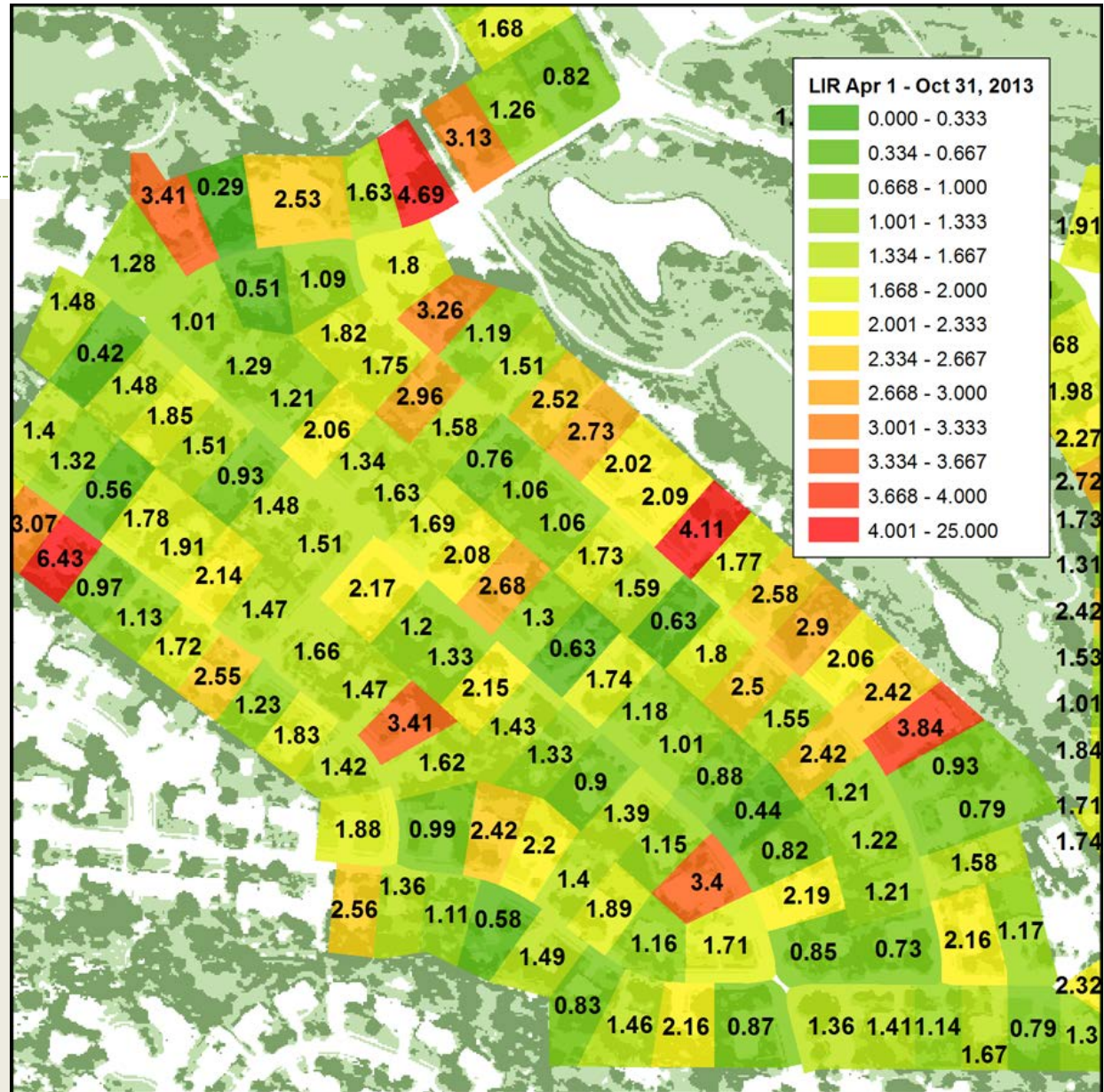


LIR less than 1 = Efficient  
 Between 1 and 2 = Acceptable  
 Between 2 and 3 = Inefficient  
 Greater than 3 = Excessive

# Seasonal LIR Calculations

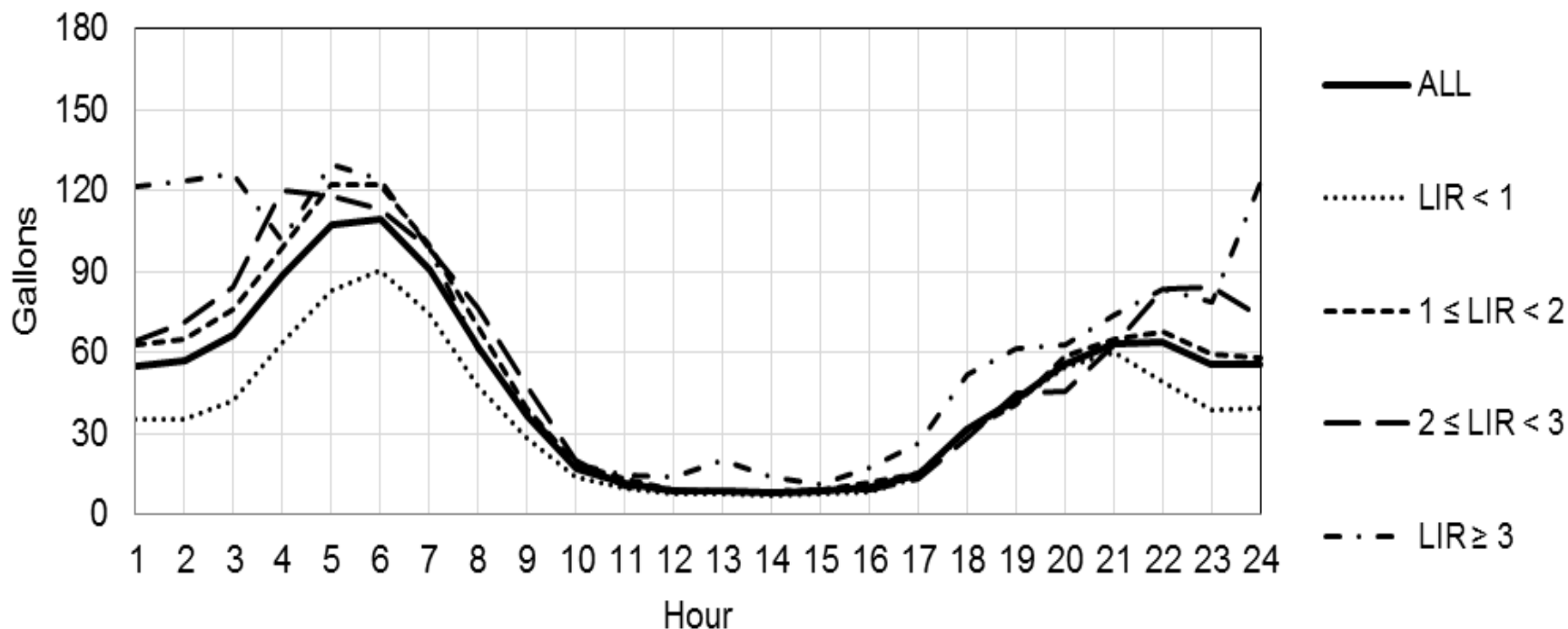
- **Time Period:**  
**4/1 -10/31, 2013**
- **Locations analyzed:**  
**1369**
- **Mean LIR:**  
**2.01**

***Quantifies  
Conservation  
Potential***





# Analysis using hourly data



- People generally do not water during the middle of the day
- People who overwater do so at night
- Caution about only using “visual cues” to enforce waste restrictions

# Analysis of seasonal patterns



**WEBER BASIN WATER CONSERVANCY DISTRICT**  
 2837 East Highway 193 • Layton, Utah 84040 • Phone (801) 771-1677 • (SLC) 393-6164 • Fax (801) 544-5198

10/17/2012 September 16 through October 15, 2012

WEBCD hopes these reports have helped you track and assess your secondary water use. We encourage you to complete the USU survey.

### SECONDARY WATER USE REPORT

For more information on interpreting your Secondary Water Use Report, refer to the double-sided information sheet sent with the May report or also available online at: [www.weberbasinwaterconservation.com](http://www.weberbasinwaterconservation.com)

Landscape Water Use				
Last Meter Reading	Current Meter Reading	Number of Days	Your Landscape Water Use	
510,064	542,522	30		31,858 gal

Landscape Water Need				
Landscape Area (sq. ft.)	Turf LA (%)	Non-Turf LA (%)	Your Landscape Water Need	
7,871	50	50		16,500 gal

Landscape Water Management				
Water use is:	Efficient	Acceptable	Inefficient	Excessive
less than 1	between 1 and 2	between 2 and 3	greater than 3	
				Your Landscape Irrigation Ratio (LIR)
				1.93
				Landscape Water Use
				432% =
				231% =
				131% =
				31% =

Landscape Water Monitor		Weather Data: Sep 16 - Oct 15		
Period	Min	Mean	Max	
2012				
ET (in)		3.62		
Precip. (in)		0.53		
Temper. (F)		59.53		
1982-2011				
ET (in)	2.67	3.33	3.79	
Precip. (in)	0.11	1.66	5.48	
Temper. (F)	44.18	52.54	62.97	

The chart in this section graphs your landscape water use (blue bars) for each metered monthly period and compares it to the estimated landscape water need (green bars) for that same time period. For current and previous periods, use and green bars provide a graphical representation of your landscape irrigation ratio (LIR). Future periods (red/brown bars) show projections of your landscape water need based on an historical 30-year (1982-2011) average ET.

We encourage you to visit Weber Basin's Learning Garden at our Layton headquarters (address above) or participate in landscape classes, water checks, and other events. All classes and programs are free. For a full water conservation schedule, visit Weber Basin's website: [www.weberbasinwaterconservation.com](http://www.weberbasinwaterconservation.com).

If you would like to receive this report by email or have questions about the water report, please contact David Rice, Weber Basin's Water Conservation Coordinator: [drice@weberbasinwaterconservation.com](mailto:drice@weberbasinwaterconservation.com) or (801) 771-1677.

If you have questions or comments about your Secondary Water Use Report or if you are willing to participate in a USU research focus group or interview, please contact Clara Orin at the USU Urban Water Conservation Research Lab: [clarao@weberbasinwaterconservation.com](mailto:clarao@weberbasinwaterconservation.com) or (435) 797-9084.

Developed from research at UtahStateUniversity

## Monthly LIR at this location

May	1.41
June	1.48
July	2.81
Aug	2.13
Sept	1.84
Oct	1.93

- Can be used to better design water policies and deliver conservation programming



(3)

# INFORMATION PROVISION

**Example:**  
**Individual Water Use Reports:**  
**(WBWCD Meter Transition Project)**



Developed from research at **UtahStateUniversity**

## WEBER BASIN WATER CONSERVANCY DISTRICT

2837 East Highway 198 • Layton, Utah 84040 • Phone (801) 771-1677 • (SLC) 353-6106 • Fax (801) 564-3198

10/17/2012

September 16 through October 15, 2012

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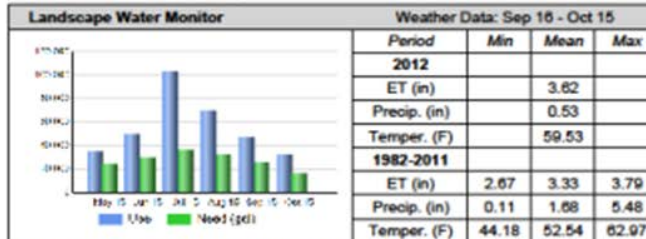
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Landscape Water Need				
Landscape Area (sq. ft.)	Turf LA (%)	Non-Turf LA (%)	Your Landscape Water Need	
7,871	50	50		16,500 gal

Landscape Water Management					
Water use is:	when LIR is:	Your Landscape Irrigation Ratio (LIR)	Landscape Water Use / Landscape Water Need		
Efficient	less than 1		1.93		402% =
Acceptable	between 1 and 2				302% =
Inefficient	between 2 and 3				102% =
Excessive	greater than 3				2% =



The chart in this section graphs your landscape water use (blue bars) for each metered monthly period and compares it to the estimated landscape water need (green bars) for that same time period. For current and previous periods, blue and green bars provide a graphical representation of your landscape irrigation ratio (LIR). Future periods (reddish-brown bars) show projections of your landscape water need based on an historical 30-year (1982-2011) average ET. We encourage you to visit Weber Basin's Learning Garden at our Layton headquarters (address above) or participate in landscape classes, water checks, and other events. All classes and programs are free. For a full water conservation schedule, visit Weber Basin's website: [www.weberbasin.com/conservation/](http://www.weberbasin.com/conservation/). If you would like to receive this report by email or have questions about the meter project, please contact David Rice, Weber Basin's Water Conservation Coordinator: [dave@weberbasin.com](mailto:dave@weberbasin.com) or (801) 771-1677. If you have questions or comments about your Secondary Water Use Report or if you are willing to participate in a USU research focus group or interview, please contact Diana O'Brien at the USU Urban Water Conservation Research Lab: [diana.obrien@agcentral.usu.edu](mailto:diana.obrien@agcentral.usu.edu) or (435) 797-9084.



**WEBER BASIN WATER CONSERVANCY DISTRICT**  
 3837 East Highway 139 • Canyon, Utah 84048 • Phone (801) 771-1677 • FAX (801) 793-6184 • Fax (801) 84-4336  
 10/17/2012 September 16 through October 15, 2012

WEBCWD believes these reports have helped you track and assess your secondary water use. We encourage you to complete the USU survey.

**SECONDARY WATER USE REPORT**

All water information on this report is based on the data from the secondary water use meter. For more information on this report, please visit the website at [www.weberbasin.com/conservation](http://www.weberbasin.com/conservation).

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Last Meter Reading	Current Meter Reading	Number of Days	Your Landscape Water Use
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Landscape Water Need			
Landscape Area (sq. ft.)	Turf LA (%)	Non-Turf LA (%)	Your Landscape Water Need
7,871	50	50	16,500 gal

Landscape Water Management			
Water use is:	when LIR is:	Your Landscape Irrigation Ratio (LIR)	Landscape Water Use / Landscape Water Need
Efficient	less than 1	1.93	400%
Acceptable	between 1 and 2		300%
Inefficient	between 2 and 3		200%
Excessive	greater than 3		100%

Landscape Water Monitor			
Period	Min	Mean	Max
2012			
ET (in)		3.62	
Precip. (in)		0.53	
Temper. (F)		59.53	
1982-2011			
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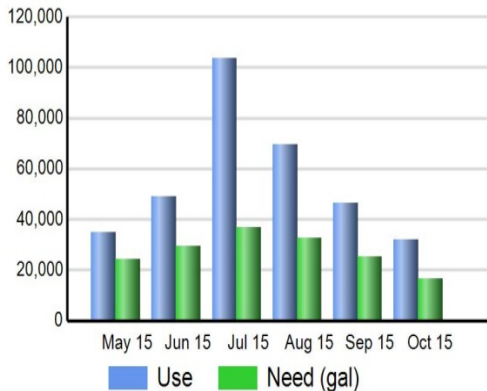
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**Landscape Water Management**

Water use is:	when LIR is:	Your Landscape Irrigation Ratio (LIR)	$\frac{\text{Landscape Water Use}}{\text{Landscape Water Need}}$	1.93	400% 300% 200% 100% 0%
Efficient	less than 1				
Acceptable	between 1 and 2				
Inefficient	between 2 and 3				
Excessive	greater than 3				

footnotes

**Landscape Water Monitor**



**Weather Data: Sep 16 - Oct 15**

Period	Min	Mean	Max
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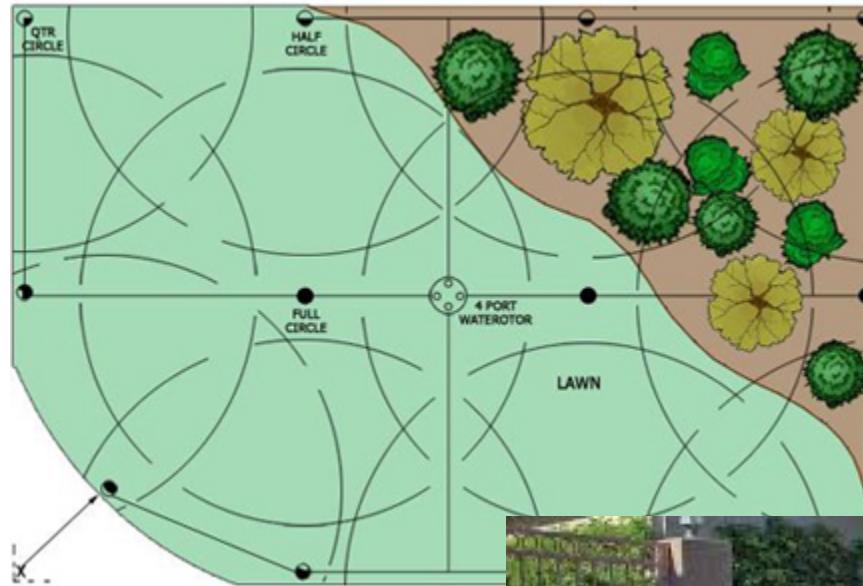
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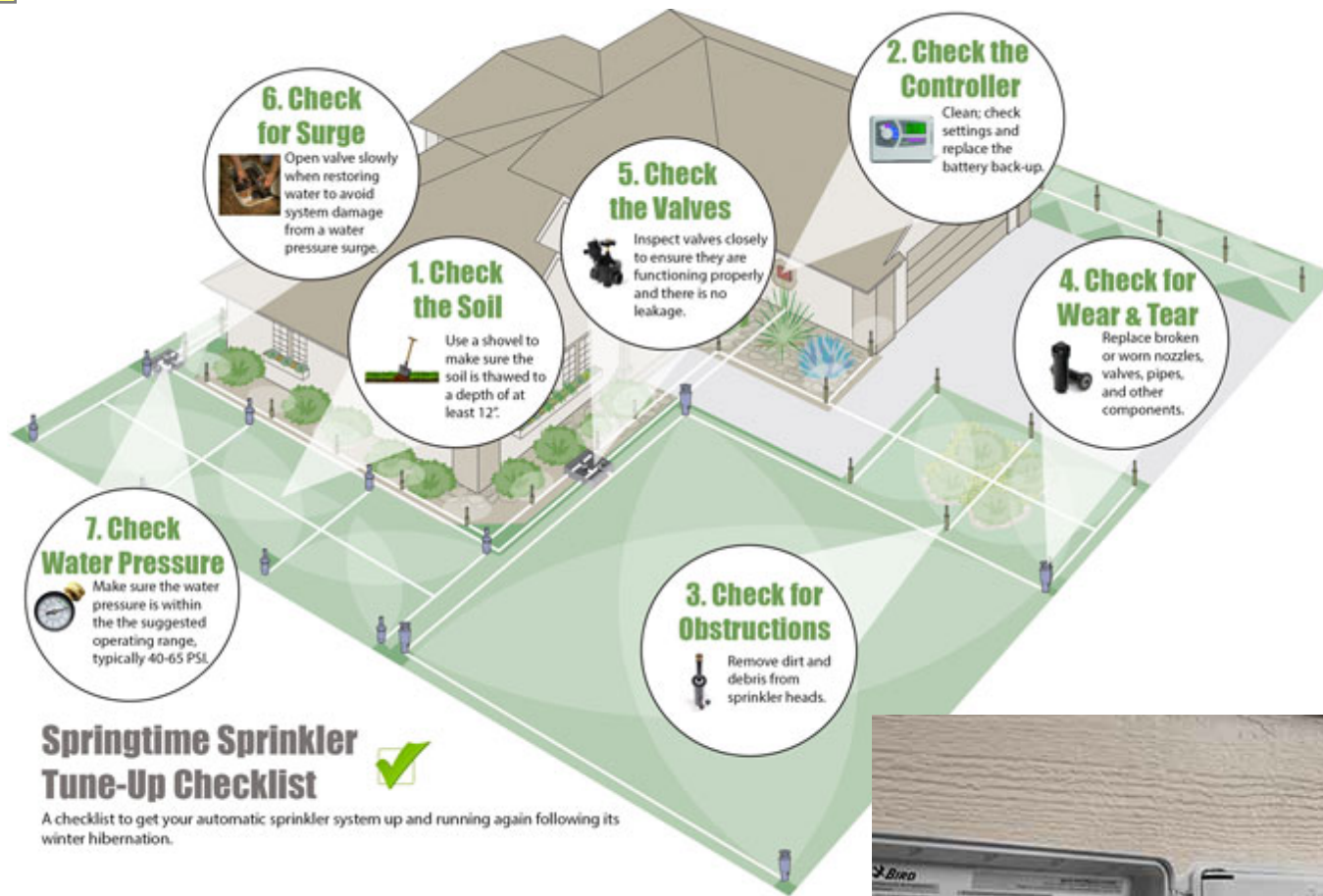
**Made possible by investments in new sources of data**



# (4) IRRIGATION SYSTEMS

**Design**  
**Maintenance**  
**Operation**





## Springtime Sprinkler Tune-Up Checklist



A checklist to get your automatic sprinkler system up and running again following its winter hibernation.



2012 average LIR = 1.26  
(average savings = 56,583 gal)

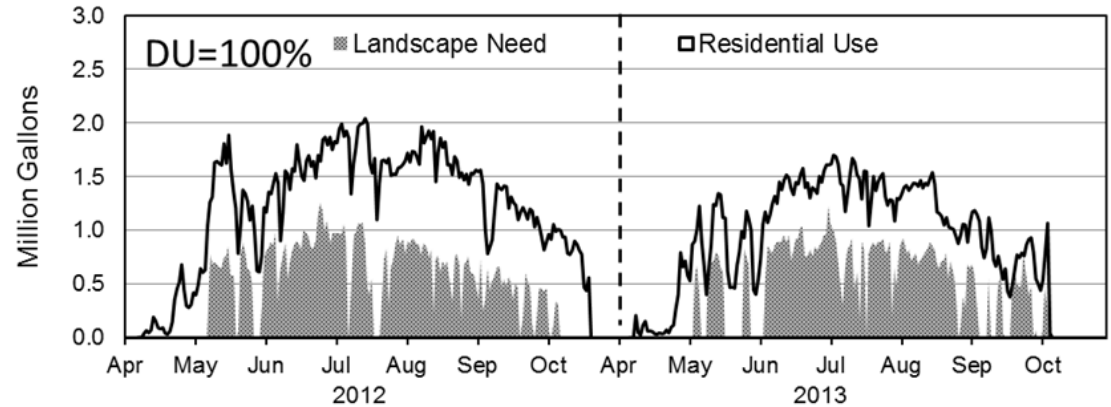
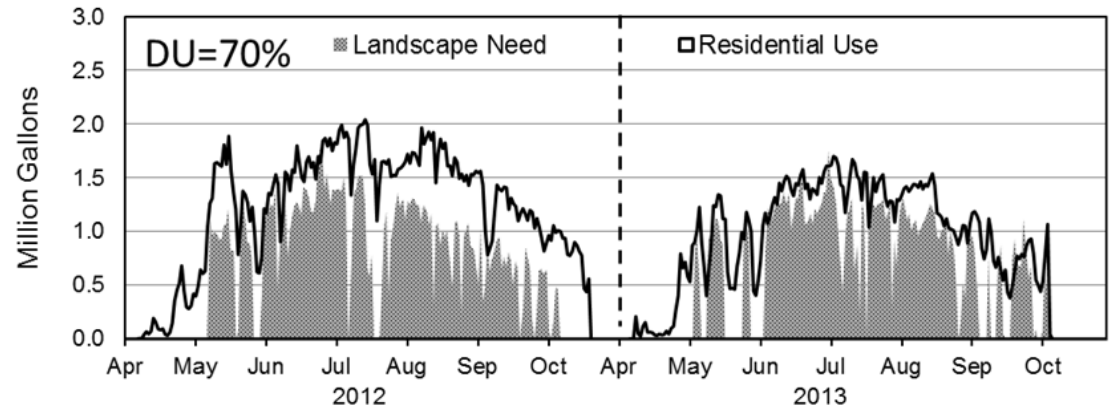
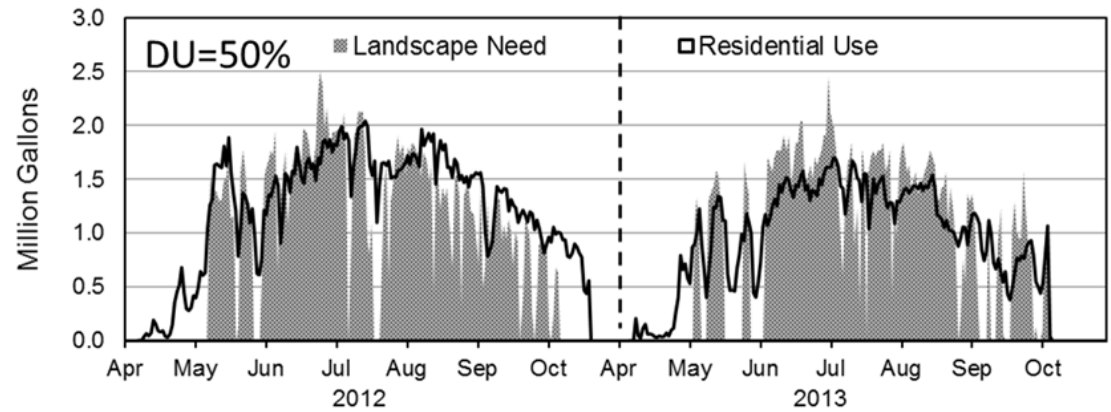
2013 average LIR = 1.06  
(average savings = 11,780 gal)

2012 average LIR = 1.89  
(average savings = 129,703 gal)

2013 average LIR = 1.59  
(average savings = 75,973 gal)

2012 average LIR = 2.52  
(average savings = 166,213 gal)

2013 average LIR = 2.12  
(average savings = 108,069 gal)



**Increasing irrigation system efficiency increases conservation potential**

# Fixing the “ends of the pipes”



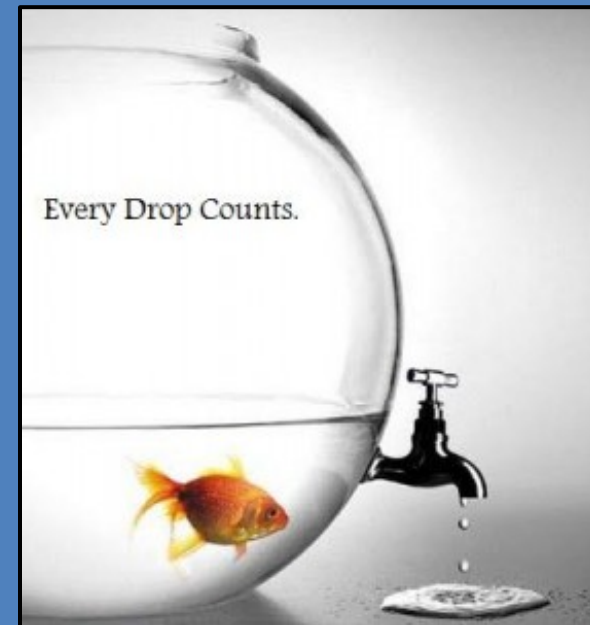
*Given current financial and ecological constraints, utilities will have to embrace a new form of infrastructure if they intend to provide reliable, reasonably priced water services. ...It includes the many improvements, practices, and devices that conserve water and retain stormwater onsite. ...this new infrastructure is often distributed across many properties, some of them privately owned...[and] serves the same purposes as conventional infrastructure...”*

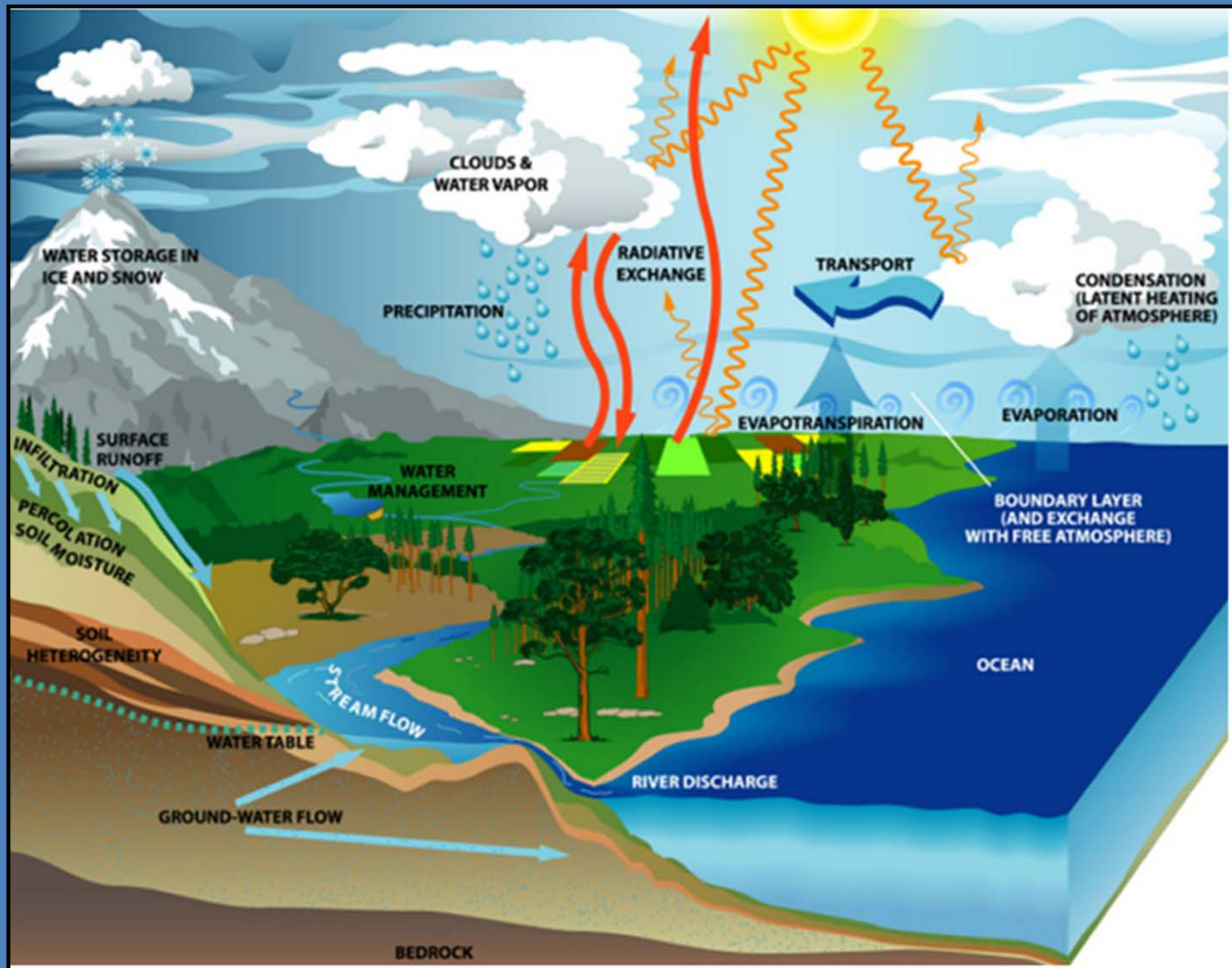
## Recent Report:

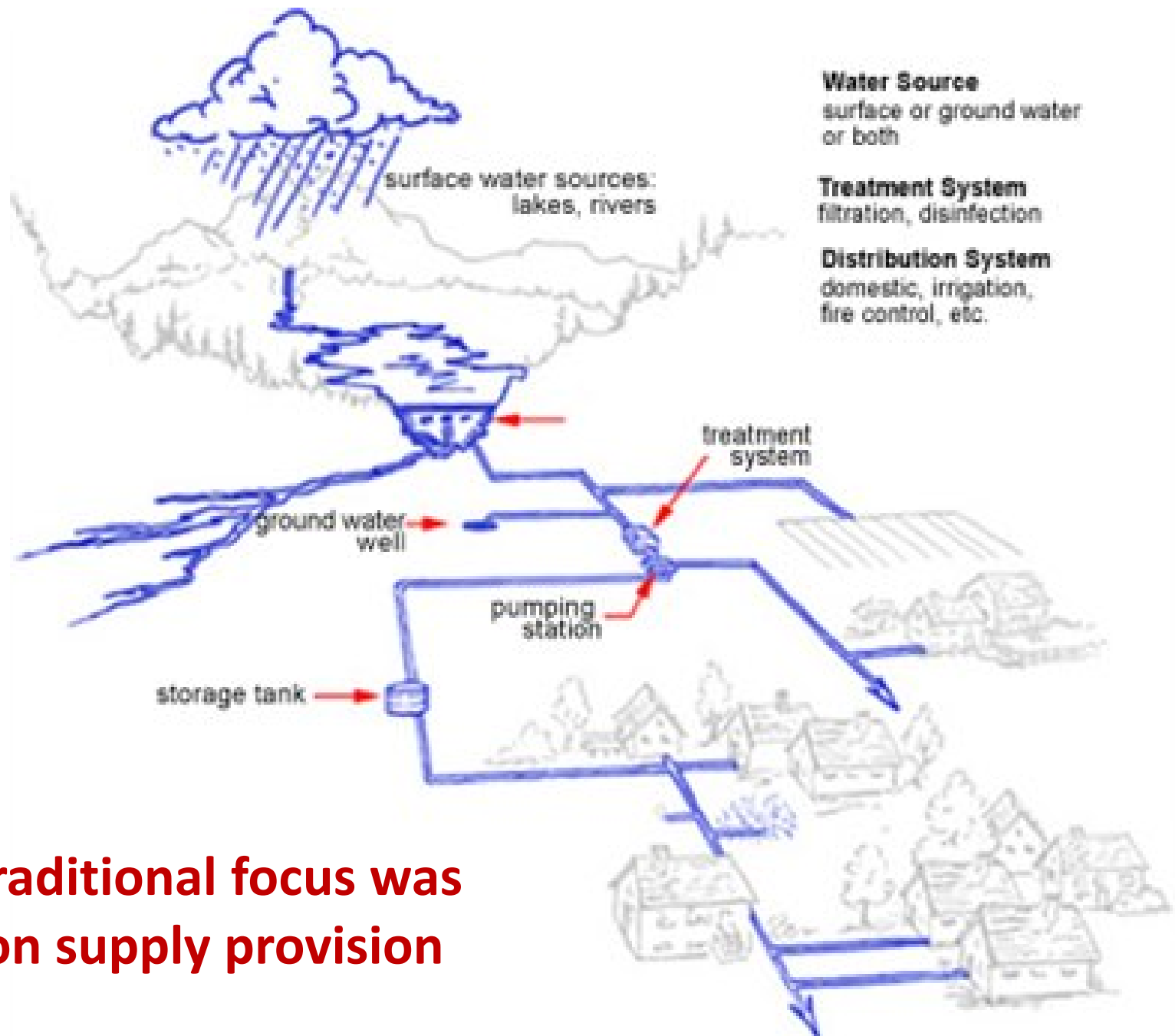
**Bond Financing Distributed Water Systems: How to Make Better Use of Our Most Liquid Market for Financing Water Infrastructure,” S. Leurig (Ceres) and J. Brown (Univ. TX School of Law), Sept. 2014**



# Investment Strategies

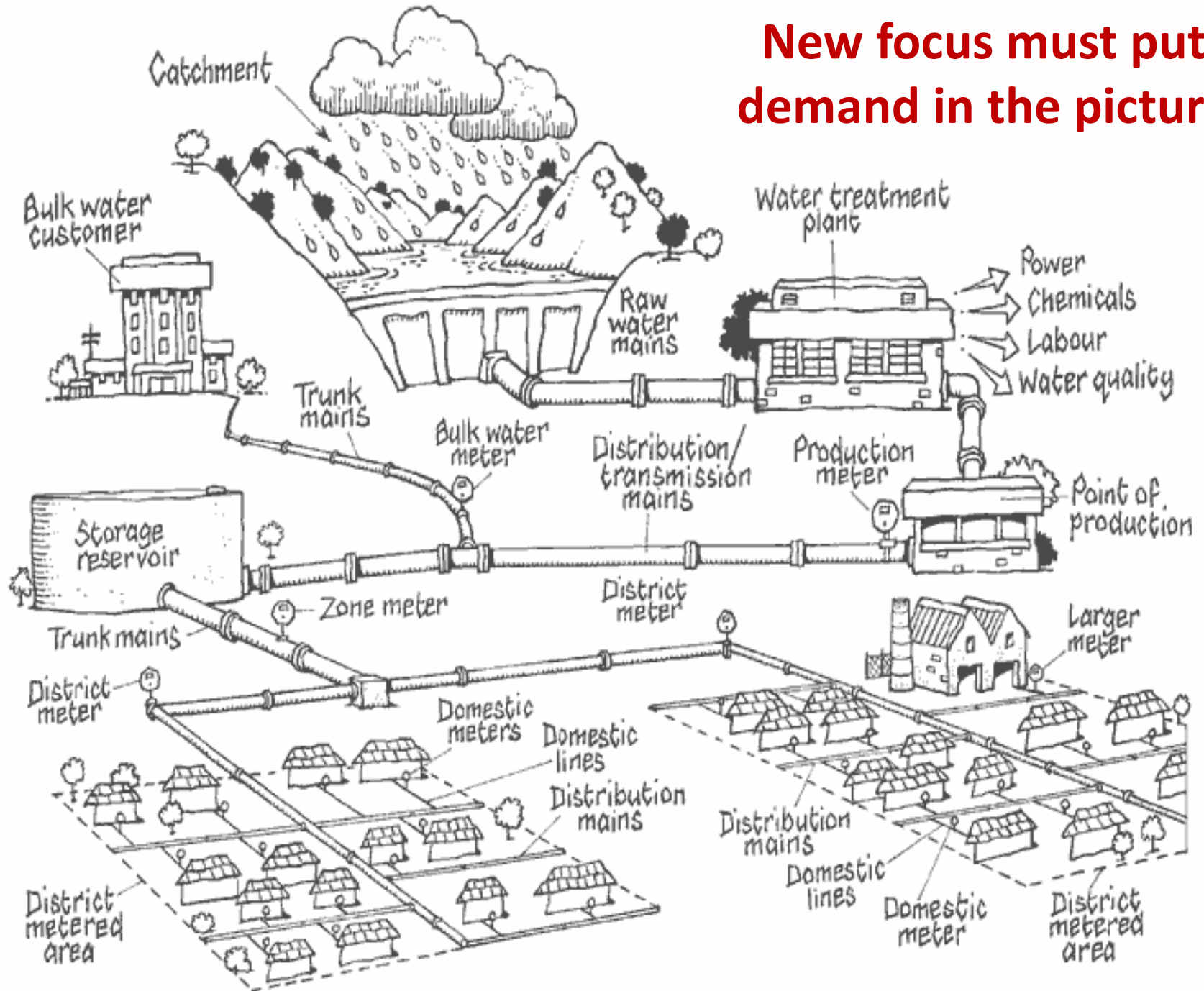






**Traditional focus was  
on supply provision**

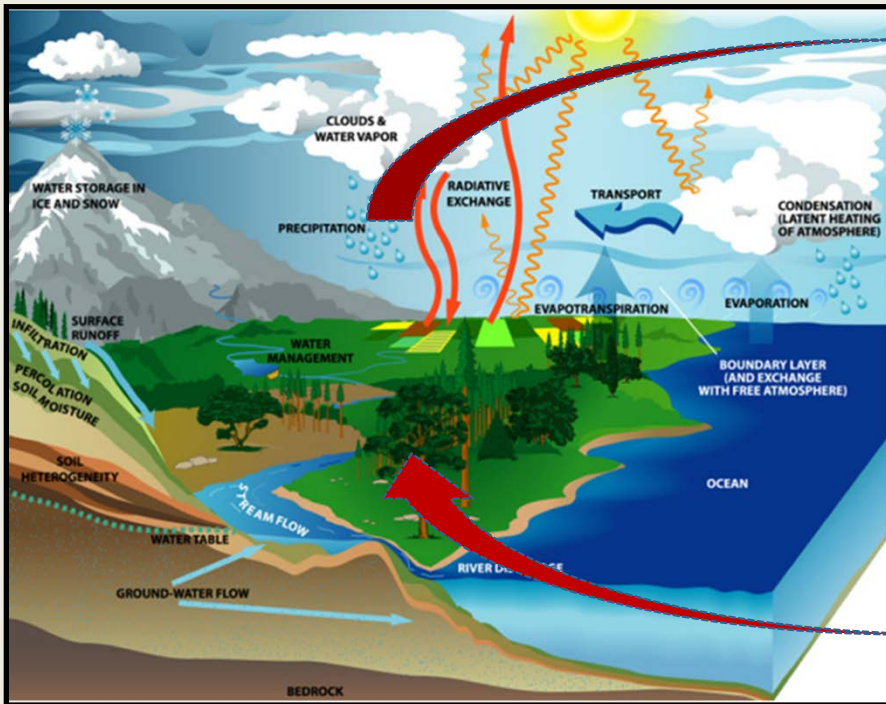
# New focus must put demand in the picture



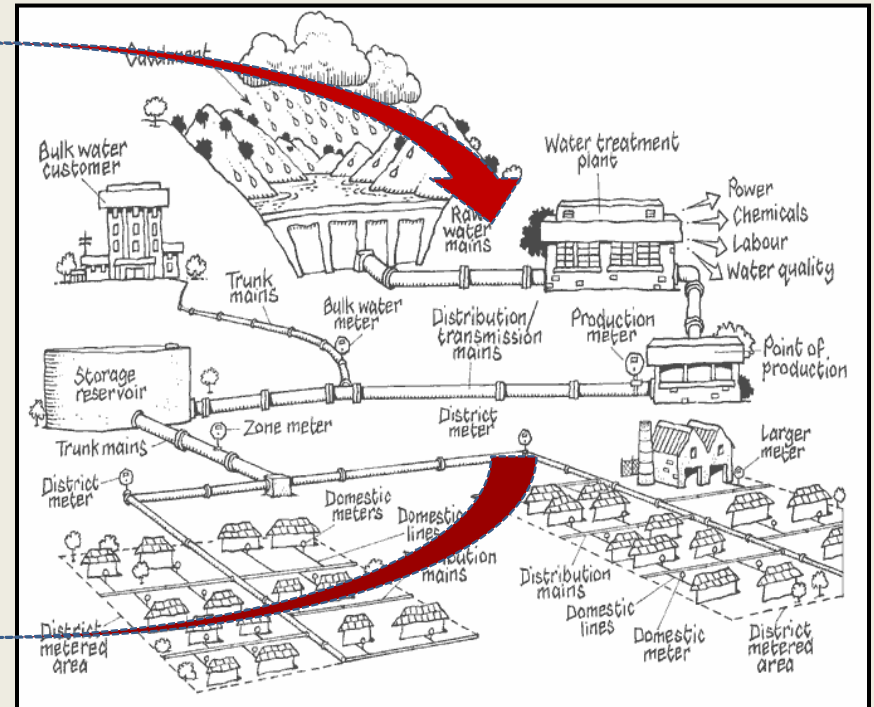
# Water Systems Broadly Conceived



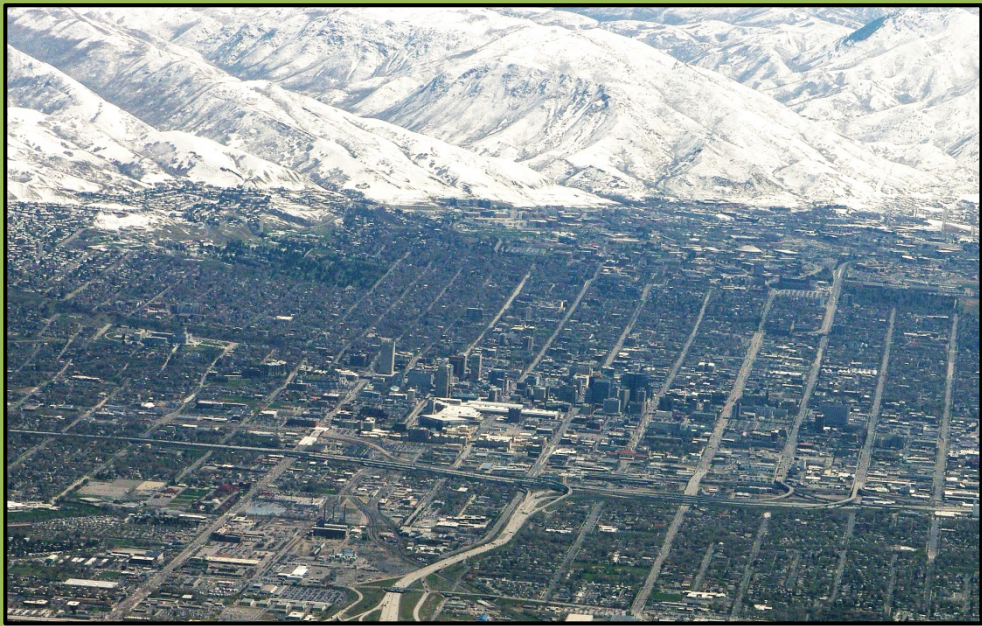
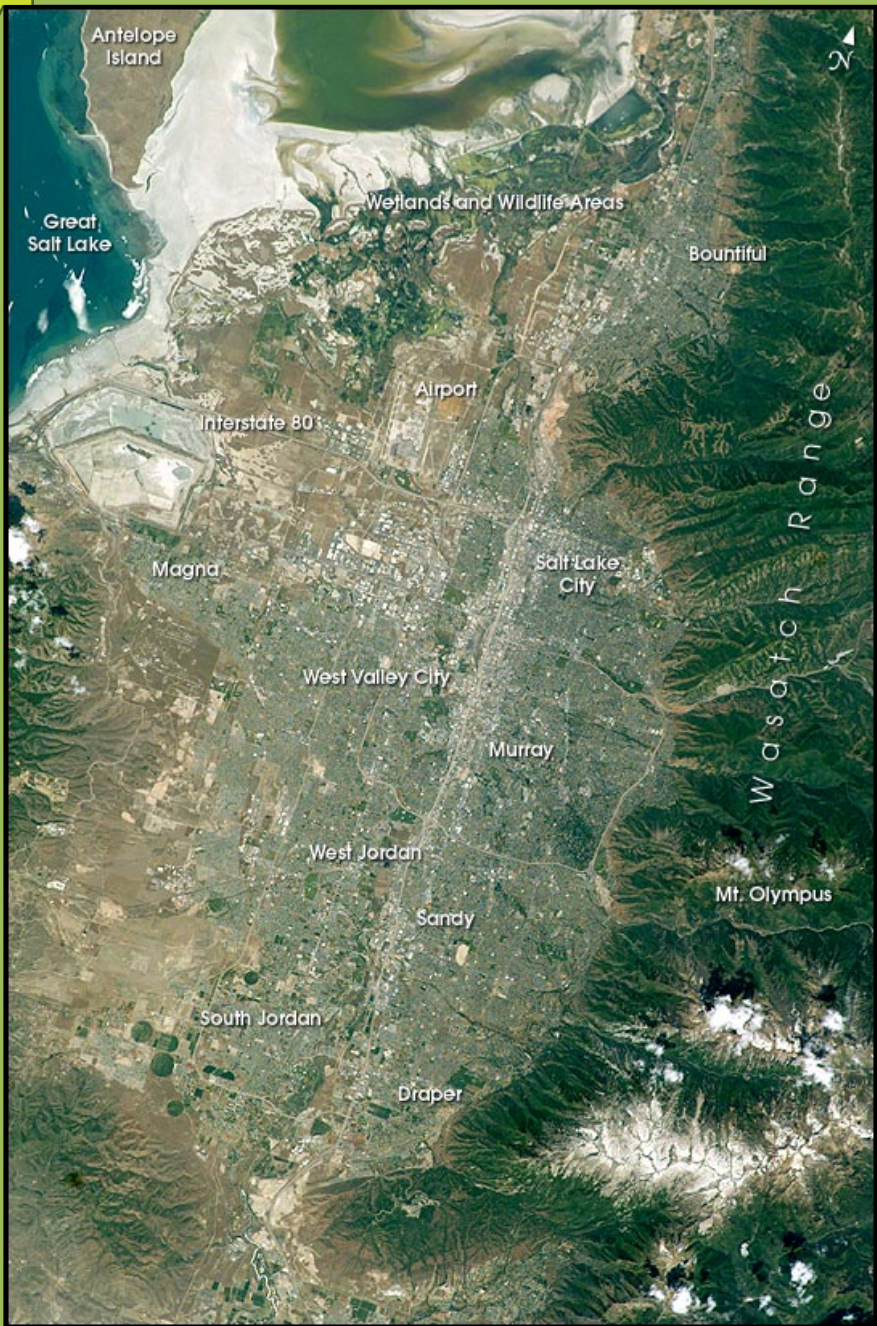
## Hydro-ecological components



## Human components



Highly integrated or “coupled”



The image features a background of a dirt path winding through a lush green forest. In the center, a rectangular box with a blue water splash background contains the text 'UTAH WATER FUTURE'. To the top right, a grey box lists characteristics of a 'Hard Path' approach, with a grey arrow pointing down from it. To the bottom left, a green box lists characteristics of a 'Soft Path' approach, with a green arrow pointing up from it. Two blue arrows with water splashes point towards the central box from the top right and bottom left.

**Supply-driven perspective**  
**Engineered approach**  
**Centralized systems**  
**Reliant on “grey infrastructure”**  
**“Hard Path”**

**UTAH  
WATER  
FUTURE**

**Demand management emphasis**  
**Behavioral approach**  
**Decentralized systems**  
**Reliant on “green infrastructure”**  
**“Soft Path”**

# Bottom Line



- ❖ Opportunities to shape and sustain our future
- ❖ Be serious about water demand management
- ❖ Backed by a portfolio of strategic investments in “water conservation infrastructure”
- ❖ Propelled by commitment to using water wisely
- ❖ Dedicated to making Utah a leader (again) in water management in the West



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# Additional Resources



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